

Privacy policy

We place great emphasis on your personal privacy and therefore have a privacy policy to explain what data we collect, what we use it for and how you can exercise your rights.

Our privacy policy in brief

By law, we may collect limited information about you in order to improve our services. VIVAHUS follow the guidelines below to protect your privacy in connection with this.

- We ensure that all information is stored securely.
- We delete all information that we no longer have use for.
- We do not use information for anything other than what we provide.
- We do not sell any information to third parties.
- We continuously review our privacy policy to improve it and increase your security.

Below you can read in more detail how we handle the data we collect.

1. Collection of information and tracking when you visit our website

On your first visit to our website, our website may automatically send a so-called cookie to your computer. A cookie is a file that identifies you as a unique user. It stores personal preferences and user data in your browser. Cookies do not identify you by name.

You can turn off the use of cookies on your browser, however, then certain services provided by our website may stop working properly. We use Google Analytics to improve our service, user-friendliness and to analyze how the website is used. Apart from the approximate location (IP address), the information that Google Analytics collects is mostly anonymous traffic data such as browser information, device and language.

We do not collect other information such as age, gender, interests or bank details. The information collected is used to create an overview of how the website is used. The information is not used to see who is visiting the website.

2. When you fill out forms on our website

2.1 Registration for newsletters and Interest list

Your data is handled in system, but we are responsible for your personal data. You can at any time choose to unsubscribe from mailings from us. By submitting an expression of interest, you agree that we use them to communicate with you about upcoming projects. Your information is not disclosed in the third place, with the exception of the responsible broker in the area you have shown interest in and sellers hired by us. We do not pass on your information to anyone who is not part of the project. It is your responsibility that we have the correct contact information.

2.3 Use of digital services

When you register in connection with a quote request, event, as a customer for e-commerce purchases or as a user of any of our other digital services, we store and handle information about you in order to provide requested services and products, fulfill our commitments towards you as a customer and provide you with a personal service. We may also use your personal information to invite you to upcoming events or market products or services.

3. Information security

VIVAHUS is careful about the security of personal information. All personal data is processed in a way that meets the requirements set by law for the secure processing of personal data.

4. Access to information

You always have the right to request the information we have stored about you. You can do this by contacting us at customercare@vivahus.se. We make sure that you receive a copy of the information we have about you. To be able to do this in a secure way, we can ask you to verify your identity. We will send the information digitally to you, unless you request otherwise.

5. Correction and deletion of information

If you believe that the information we have stored about you is incorrect, please feel free to contact us so that we can update it. Information that we no longer have use for is deleted on an ongoing basis. If at any time you do not want Vivahus to store your information anymore, please contact us and we will delete it.

6. When does this privacy policy apply?

Our privacy policy applies to services linked to our websites. Our websites may contain links to other websites. When you choose to visit these, our privacy policy no longer applies. This version of our privacy policy applies from August 2020.

7. Changes

We have the right to change our privacy policy and continuously review the content to constantly improve it. We will not reduce the rights set out here, but we reserve the right to make changes to this policy without actively contacting you. Feel free to visit this page regularly to stay updated.

You can contact VIVAHUS at any time to request, correct or delete the information we have stored about you. If you have further questions about VIVAHUS storage and management of information, please contact us: customercare@vivahus.se

Disclaimer

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